

Microsoft Teams™ and FirstLight: the easy and affordable way to implement phone into your Microsoft Teams environment

Whether your colleagues work at the office, remotely, or on a hybrid schedule, your business needs a collaboration tool that's easy to use. For many, Microsoft Teams is the answer.

Teams™ powerful features include instant messaging, file sharing and virtual meetings. With the right provider, Microsoft Teams can be your complete communication solution, including all inbound and outbound calling for your business.

Why FirstLight

Let's face it, Microsoft Teams is a great collaboration tool, but understanding how to implement a calling plan into Teams can be confusing. FirstLight makes it simple. We ensure your phone numbers easily port into Teams and you have what you need for smooth integration, including an administrative portal and plenty of onboarding support.

Teams without FirstLight	Teams with FirstLight
<ul style="list-style-type: none"> ■ Confusing set of options for how to implement phone for Teams 	<ul style="list-style-type: none"> ■ Convenient user portal, powered by iPilot, allows you to control your users and licenses, easily port numbers, and make changes
<ul style="list-style-type: none"> ■ Other providers shoehorn their solution inside of Teams, making it less familiar to users and not as tight of an integration 	<ul style="list-style-type: none"> ■ Phone hardware options for users or locations where you'd still like a handset
<ul style="list-style-type: none"> ■ Network services handled by a third party leaving you open to finger pointing from multiple vendors 	<ul style="list-style-type: none"> ■ Tight integration with Teams through Operator Connect (put simply: use your Teams the way it was designed to be used)
	<ul style="list-style-type: none"> ■ One source for connectivity and Teams phone leads to quality and a smoother support experience

More Reasons to Choose FirstLight



Competitive Pricing

We offer competitive pricing and volume discounts.



Network Advantage

Teams is a great solution that can work over any Internet connection, but when coupled with our fiber Internet service, your Teams environment will be directly connected to Microsoft – particularly important for locations with more users or where call quality is paramount.



Experience

We're pioneers in unified communications. FirstLight was one of the first providers to offer a unified communications solution and we've been a player in this arena for 25 years and counting.



Local Support

We live and work in the regions we serve, and offer locally based, responsive support from people ready and willing to help with your Teams set-up and licensing.

For more info, visit [FirstLight.net/teams](https://www.FirstLight.net/teams)