Interconnection and Non-Discrimination Policy

FirstLight's federally-funded Broadband Technology Opportunities Program (BTOP) fiber networks meet and comply with the nondiscrimination and network interconnection policies established by the NTIA. Specifically, FirstLight's BTOP projects include Vermont FiberConnect, the ION Upstate New York Rural Broadband Initiative, New Hampshire Optical Systems (NHOS), and New Hampshire FastRoads (collectively, "the BTOP networks").

FirstLight's primary service offerings delivered over the BTOP networks are high-capacity, point-to-point and point-to-multipoint private line transport services and Internet connectivity service.

FirstLight does not manage or limit the content of communications traffic transiting FirstLight's BTOP networks, except to the extent necessary to maintain reliable service. FirstLight's network management practices do not involve preferential routing of traffic on the basis of content or provider. FirstLight utilizes neutral traffic routing and enables connections to other carriers and to the public Internet. FirstLight displays its network management policies in a prominent location on its Web site, and will provide notice to customers of changes to these policies.

FirstLight negotiates with bona fide requesting parties to interconnect with the BTOP networks on negotiated, commercially-reasonable terms and conditions. Telecommunications carriers and Internet service providers seeking information regarding these services are encouraged to contact FirstLight's Sales Department at sales@firstlight.net or 1.800.461.4863.