

New Hampshire Judicial Branch

CHALLENGE

The New Hampshire Judicial Branch is comprised of supreme, superior, district, family and probate courts for the State of New Hampshire. The court system's mission is, to preserve the rule of law and protect the rights and liberties guaranteed by the United States and New Hampshire Constitutions, the courts will provide accessible, prompt, and efficient forums for the fair and independent administration of justice, with respect for the dignity of all we serve.

In 2017, the New Hampshire Judicial Branch sought to upgrade its Internet and data center services for its full system of 82 courts in 38 locations throughout New Hampshire. Presently, IT services are provided via the court system's 38 locations to approximately 700 employees in total.

The New Hampshire Judicial Branch sought to find a communications provider that would offer strong, reliable data center connectivity for all 82 courts to its central enterprise software systems and e-government applications, along with scalable, high-speed Internet services.

SOLUTION

After conducting a thorough search for the right Internet and Data Center services provider, the New Hampshire Judicial Branch selected FirstLight, a leading fiber-optic bandwidth infrastructure services provider operating in the Northeast.

The New Hampshire Judicial Branch selected FirstLight due to the company's wide-ranging experience in providing connectivity and data center services to other government agencies throughout its geographical footprint. FirstLight's proven track record of facilitating seamless interconnection with other major carriers was also an appealing factor to the court system.

EXECUTIVE SUMMARY

COMPANY:

- The New Hampshire Judicial Branch

INDUSTRY:

- Government

LOCATION:

- New Hampshire

CHALLENGE:

- 82 Courts in 38 locations throughout New Hampshire
- Required a communications provider to provide reliable connectivity for all 700 employees
- Required scalable, high-speed internet services

SOLUTION:

- The New Hampshire Judicial Branch selected FirstLight as its Internet and Data Center service provider
- FirstLight offered vast experience in servicing other government agencies
- FirstLight had a proven track record

RESULTS:

- The network is faster, more reliable, and operates without delay
- The network has improved efficiency, productivity and collaboration

Additionally, FirstLight's Manchester, NH data center provides the New Hampshire Judicial Branch with enterprise-class security and disaster recovery for the continuity of its mission-critical operations and support of its cloud-based applications. The data center's close proximity to their offices is also an advantage, as technicians from both organizations are able to collaborate in order to ensure maximum reliability, uptime and security.

“We chose FirstLight for its established, locally-based data center, which is within easy reach of our technicians. The facility provides best-in-class security, power generation, power backup and server room cooling capability,” stated Matthew Seaton Chief Information Officer for the New Hampshire Judicial Branch.



RESULTS

Today, the New Hampshire Judicial Branch network is faster, more reliable, and operates without delay. The communications among the 82 courts across 38 locations has improved in terms of efficiency, workplace productivity, collaboration and mobility.

FirstLight serves several state and local governments as well as municipalities, offering secure and compliant connectivity solutions that allow them to address and overcome today's technology challenges. For more information, call 800-461-4863 or visit www.FirstLight.net.

ABOUT FIRSTLIGHT FIBER

FirstLight Fiber provides a full complement of cost effective, high quality, scalable telecommunications services, including private line, high speed Internet access, data center, cloud, managed and voice services to retail and wholesale customers throughout the Northeast.