With FirstLight, you can get data center, colocation, and cloud services the way you want them.

Private, public, or hybrid. Completely controlled by you, partially managed, or entirely handled by our professional staff. Whatever your data center / cloud needs are, we can accommodate. As a leading provider of fiber optic Internet, data center, cloud, managed Cisco solutions and unified communications, FirstLight understands how important your critical applications and data are. We've earned the trust of some of the largest financial services, healthcare, educational, and municipal organizations in the Northeast. FirstLight specializes in delivering flexible solutions in secure, highly-available environments leveraging its 19,000-mile low-latency fiber network.

We’ve been at this 20 years, and if there’s one thing we’ve learned, it’s that every customer’s cloud and data center needs are unique to their business. With FirstLight, you’re in the driver’s seat.

Services

Colocation

FirstLight has space available that is SSAE 18 SOC2 certified, N+1 or 2N redundant for all critical systems (power, cooling, and network infrastructure) and meets regulatory requirements for HIPAA and PCI. FirstLight also follows NIST standards.

- Office, Work Space, & Staging Area*
- Full Cabinet
- Half Cabinet
- Cage Space*
- Private Suites*

Managed Services

Let FirstLight help you meet your infrastructure as a service needs, so you can reduce costs and count on FirstLight’s team of data center specialists to provide support 24/7. Solutions are à la carte and have a “pay as you grow” pricing model.

Server Management
- Windows Server
- Linux (LAMP) Server
- SQL Server
- VMware

Infrastructure Monitoring
- Server
- Application
- Hyperscale Cloud
- End-to-End Application

Managed Security
- Managed Next Gen Firewall
- DDoS Mitigation
- SOCaaS
- Network Penetration Testing
- Security Audit Assurance

Data & Storage Backup
- Network Attached Storage
- SAN On-Demand
- Managed Data Backup

Managed Networking
- Network Monitoring
- Managed Bandwidth
- Managed DNS
- SD-WAN
- Load Balancing
- Cisco Switching & Routing (FirstLight is a Cisco Premier Provider)

Disaster Recovery & Business Continuity
- Cloud Disaster Recovery
- Cloud Backup with Standby DR

* Not available at all locations
Cloud Solutions

Expert management, scalability, and cost savings on highly available, redundant, and secure FirstLight infrastructure – choose from hybrid, private or managed public cloud solutions. It’s cloud any way you like!

- Computing
- Storage
- Security
- Disaster Recovery
- Backup
- Virtual Desktop

Other Cloud Services

- Hybrid Cloud
- Private Cloud
- Unified Communications as a Service
- Low Latency Cloud Connectivity to Hyperscale Cloud Providers Like AWS, Azure & Others

Locations

FirstLight Data Centers are easily accessible and conveniently located near major highways. Some facilities have a 2N UPS redundant infrastructure, are SSAE18 SOC2 certified, and are compliant with HIPAA, PCI, and other certification standards.

- Albany, NY
- Rockland, MA
- Somerville, MA
- Waltham, MA
- Brunswick, ME
- Portland, ME
- Bedord, NH
- Portsmouth, NH
- Keene, NH
- Manchester, NH
- Lebanon, NH
- Burlington, VT (2)
- Romulus, NY (including bunker space for new construction)

Why FirstLight?

- Private, Public, or Hybrid – Cloud Any Way You Like
- Remote Hands Service: If You Need Us, We’re There
- Secure, VMware-Powered Cloud
- 24x7 Video Surveillance
- Dual Authentication (Not available at all locations)

- Geo-Redundant Cloud Infrastructure Offers a Recovery Point Objective (RPO) of Seconds, and a Recovery Time Objective (RTO) of Minutes
- Redundant Power, Cooling, and Connectivity
- Scale Up or Down as Needed
- Customers are Connected to the Cloud on Our Own Low-Latency Fiber Network With Speeds of up to 100 Gbps
- We’re Trusted by Some of the Largest Companies, Schools, Hospitals, and Municipalities in the Northeast