

DID YOU KNOW? Most networks have correctable performance problems.

Many IT professionals aren't aware of the risks that their business could be facing until a problem occurs. FirstLight Network and Enterprise Monitoring allow business customers to understand their entire network infrastructure, inside and out. FirstLight's monitoring platform ensures that when issues arise, they can be diagnosed and corrected quickly, with a minimal upfront investment – and nearly immediate results.

FirstLight Monitoring Enables Our Business Customers to:

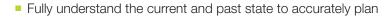
- Understand the entire network internally and externally
- Multi-vendor compatibility ensures all of your equipment can be supported for a true single-pane-of-glass approach
- Resolve issues faster, reducing costly downtime





KNOW IT

Understand when and how to take action with customized alerting



- Manage utilization and capacity effectively
- Customized alerts to notify when a key incident is happening within the network via email or SMS



REPORT IT

Know your network's performance over time to plan for the future

	Network Monitoring FirstLight IP Network	Enterprise Monitoring Your Entire Network Infrastructure
Level 1	 Web portal to view network resources Dashboard to view all Internet service interfaces 	Node/port/circuit statusBandwidth usage statistics per node interface
Level 2	All level 1 featuresAlert on device statusAlert on bandwidth usage	Alert on interface errors and dropsAlert on interface status
Level 3	 All level 1 and 2 features Ad-hoc historical reporting 	 Email scheduled reports High level network topology map detailing device status

Why Network Monitoring is Important

Understand when the network has an issue

Many companies don't realize when they have an issue until it is too late: getting a full picture of network performance before problems arise can prevent costly downtime and unplanned interruptions.

React quickly when there is a network incident

Knowing immediately when your network faces an issue allows you to react and adjust quickly, so that the business can keep running, without interruption.

Identify issues correctly and in a timely fashion

Failure to monitor the network makes it impossible to accurately gauge performance. A proper baseline enables you to react and adjust quickly.

Enable accurate performance measurement

Understanding data utilization helps you to make better choices for its operation. An effective and accurate dashboard with immediate performance measurement updates allows for making critical decisions to improve performance in real time.