Maximize IT Resources and Server Performance

Server monitoring has never been more critical. It's also never been more challenging. Turn to FirstLight to get the comprehensive monitoring services you need to ensure your vital systems deliver optimal performance and availability. We offer…
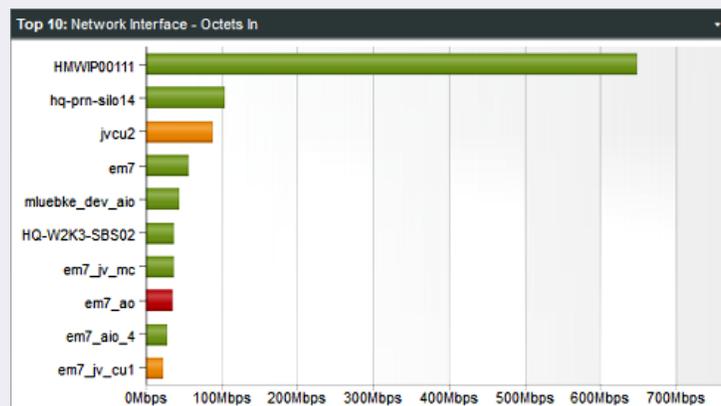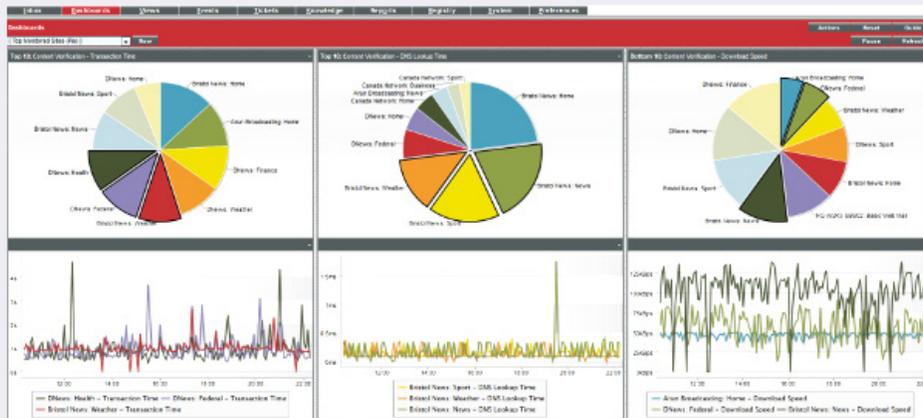
- A complete range of monitoring services, from basic server availability monitoring and utilization reporting, to service level insights for configured applications.

- Robust reporting and alerting that ensure administrators stay informed and get the insights they need.

- Favorable return on investment, providing expertise, fast setup, and effective service — while minimizing any effort or distraction for your organization.

Complete Monitoring Services

FirstLight's services are tailored to your:

- Monitoring needs. Monitoring that gives you what you need. Choose basic, up/down monitoring or add advanced services including application availability and performance, preemptive mitigation, network utilization, capacity planning, and much more.

- Support needs. Whether you simply want us to provide alerts if a system goes down, or want us to handle all server administration, from monitoring to remediation, FirstLight has the tools and expertise required. Backed by our 24x7 NOC, FirstLight engineers are there to assist you, anytime, day or night.

- Schedules. We can provide monitoring during business hours, during off hours, and around the clock.

- Infrastructure size. We can scale our monitoring solution to your infrastructure, large or small. .

- Advanced environments. We offer monitoring coverage for the FirstLight cloud, VMware, server clusters, and other complex systems.

Robust Alerting and Reporting Keep You Informed

FirstLight's Server Monitoring service provides timely insights harvested for your review, any way you like. Our comprehensive offerings provide:

- Alert escalation and flexible notification options. We can configure alerts to be automatically generated based on a broad range of criteria, and deliver alerts whenever thresholds are breached. We can have these alerts delivered to our staff, your team, or both—with complete granularity as to who receives which types of alerts and when.

- Historical performance reporting. We can provide long-term archival and reporting of server performance data. This level of visibility is essential for proactive capacity planning, load balancing, and pre-emptive problem resolution.

- Ad hoc report generation. We can have a broad array of reports generated in minutes.

- Real-time dashboards. We can provide dashboards that offer intuitive, at-a-glance views of the real-time status of all servers being monitored—and make those views available to executive management and administrators.

FirstLight's Server Monitoring service provides the insights you need to smartly manage your data and servers, saving you time, money, and staffing resources, so you can focus on managing your critical IT priorities – and ultimately, your business success.

v5-20