## **Basic Exchange Service**

Exchange service is the furnishing of central office line facilities to provide for telephone communications within the local service calling area on a measured or unlimited service basis in accordance with the rates and regulation set forth below.

## Analog Services

| Der Lord  | Density | Line    | <i>a</i>          | Local  | 7 0    | Intra        | Inter        |
|---|---------|---------|-------------------|--------|--------|--------------|--------------|
| Product   | Zone    | Rate    | <u>Contiguous</u> | Zone 1 | Zone 2 | <u>State</u> | <u>State</u> |
| Basic Local Service   | M/U     | \$18.00 | 0.000             | 0.015  | 0.015  | 0.050        | 0.045        |
| BayRing <i>Direct</i> Basic Local Package   | M/U     | \$18.00 | 0.000             | 0.029  | 0.019  | 0.029        | 0.029        |
| Extended Local Service  | M/U     | \$30.00 | 0.000             | 0.000  | 0.000  | 0.045        | 0.045        |
| BayRing <i>Complete</i> Small Business *  | M/U     | \$60.00 | 0.000             | 0.000  | 0.000  | 0.000        | 0.000        |
| Extended Line Channel   | M/U/S   | \$20.00 | N/A               | N/A    | N/A    | N/A          | N/A          |
| Extended Line Channel   | R       | N/A     | N/A               | N/A    | N/A    | N/A          | N/A          |
|   | C       | ¢20.00  | 0.000             | 0.015  | 0.015  | 0.045        | 0.045        |
| Basic Local Service   | S       | \$20.00 | 0.000             | 0.015  | 0.015  | 0.045        | 0.045        |
| BayRingDirect Basic Local Package   | S       | \$20.00 | 0.000             | 0.029  | 0.029  | 0.029        | 0.029        |
| Extended Local Service  | S       | \$30.00 | 0.000             | 0.000  | 0.000  | 0.045        | 0.045        |
| BayRingComplete Small Business *  | S       | \$60.00 | 0.000             | 0.000  | 0.000  | 0.000        | 0.000        |
| Basic Local Service   | R       | \$30.00 | 0.000             | 0.015  | 0.015  | 0.045        | 0.045        |
| BayRingDirect Basic Local Package   | R       | \$30.00 | 0.000             | 0.029  | 0.029  | 0.029        | 0.029        |
| Extended Local Service  | R       | \$40.00 | 0.000             | 0.000  | 0.000  | 0.045        | 0.045        |
| BayRingComplete Small Business *  | R       | \$70.00 | 0.000             | 0.000  | 0.000  | 0.000        | 0.000        |
| CLEAR Standard Voice  | M/U/S/R | \$40.00 | 0.000             | 0.015  | 0.015  | 0.045        | 0.045        |
| CLEAR Complete Voice  | M/U/S/R | \$50.00 | 0.000             | 0.000  | 0.000  | 0.000        | 0.000        |
| * 5 lines or less per account Includes I voice mail per account & I free feature per line |         |         |                   |        |        |              |              |

\* 5 lines or less per account – Includes 1 voice mail per account & 1 free feature per line

## **Digital Services**

| Product                           | <u>Density</u><br><u>Zone</u> | <u>Line</u><br><u>Rate</u> | <u>Contiguous</u> | Local<br><u>Zone 1</u> | Zone 2 | <u>Intra</u><br><u>State</u> | <u>Inter</u><br><u>State</u> |
|-----------------------------------|-------------------------------|----------------------------|-------------------|------------------------|--------|------------------------------|------------------------------|
| BayRing Total-T Loop              | М                             | \$350.00                   | N/A               | N/A                    | N/A    | N/A                          | N/A                          |
| BayRing Total-T Loop              | U/S                           | \$375.00                   | N/A               | N/A                    | N/A    | N/A                          | N/A                          |
| BayRing Total-T Loop              | R                             | \$450.00                   | N/A               | N/A                    | N/A    | N/A                          | N/A                          |
| Basic Local Voice Channels        | M/U/S/R                       | \$5.00                     | 0.000             | 0.015                  | 0.015  | 0.040                        | 0.040                        |
| BayRingDirect Basic Local Channel | M/U/S/R                       | N/A                        | N/A               | N/A                    | N/A    | N/A                          | N/A                          |
| Extended Local Service            | M/U/S/R                       | \$10.00                    | 0.000             | 0.000                  | 0.000  | 0.040                        | 0.040                        |
| Basic Local Service               | S                             | \$20.00                    | 0.000             | 0.015                  | 0.015  | 0.045                        | 0.045                        |
| DID Block of 100                  | M/U/S/R                       | \$20.00                    | N/A               | N/A                    | N/A    | N/A                          | N/A                          |

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\*Standard Terms and Conditions apply, go to http://www.bayring.com/terms-conditions/

| Issued:    | January 25, 2016  | By:    | Craig S. Gunderson |
|------------|-------------------|--------|--------------------|
| Effective: | February 25, 2016 | Title: | President & CEO    |

# **Custom Calling Service**

| Line Features                       |                     |                  |
|-------------------------------------|---------------------|------------------|
| Product                             | <b>Density Zone</b> | Rate             |
| Caller ID – Number Only             | M/U/S/R             | \$4.00           |
| Caller ID – Name & Number           | M/U/S/R             | \$5.00           |
| Call Waiting                        | M/U/S/R             | \$5.00           |
| Call Transfer                       | M/U/S/R             | \$5.00           |
| Distinctive Ringing                 | M/U/S/R             | \$5.00           |
| Call Forwarding – Variable          | M/U/S/R             | \$5.00           |
| Call Forwarding – Fixed             | M/U/S/R             | \$3.00           |
| Call Forwarding – Remote Activation | M/U/S/R             | \$5.00           |
| Remote Call Forwarding              | M/U/S/R             | \$10.00          |
| "Virtual" Call Forwarding           | M/U/S/R             | \$10.00          |
| Three-Way Calling                   | M/U/S/R             | \$5.00           |
| Speed Dialing – 8                   | M/U/S/R             | \$5.00           |
| Speed Dialing – 30                  | M/U/S/R             | \$7.00           |
| Feature Pack – 2                    | M/U/S/R             | \$8.00           |
| Feature Pack – 4                    | M/U/S/R             | \$15.00          |
| Unlimited Repeat Dialing            | M/U/S/R             | \$5.00           |
| Unlimited Call Return               | M/U/S/R             | \$5.00           |
| Line Hunting                        | M/U/S/R             | \$0.00           |
| Toll Blocking                       | M/U/S/R             | \$0.00           |
| 900 Call Blocking                   | M/U/S/R             | \$0.00           |
| Touch Tone                          | M/U/S/R             | \$0.00           |
|                                     |                     |                  |
| Voice Mail                          |                     | _                |
| Product                             | Density Zone        | Rate             |
| Basic Voice Mailbox                 | M/U/S/R             | \$7.00           |
| Family Voice Mailbox                | M/U/S/R             | \$10.00          |
| Basic Auto-Attendant                | M/U/S/R             | \$20.00          |
| Enhanced Auto-Attendant             | M/U/S/R             | \$30.00          |
| Den Hars Fractioner                 |                     |                  |
| Per Use Features                    | Domaiter Zoma       | Data             |
| Product Person Disling (non use)    | Density Zone        | Rate             |
| Repeat Dialing (per use)            | M/U/S/R             | \$0.50<br>\$0.50 |
| Call Return (per use)               | M/U/S/R             | \$0.50           |

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#### **Operator Services (per use)**

| Customer Dialed – Calling Card                     | \$0.60 |
|--|--------|
| Customer Dialed – Collect and Bill to Third Number |        |
| Customer Dialed – Person-to-Person                 |        |
| Operator Dialed – Calling Card                     | \$1.30 |
| Operator Dialed – Collect and Bill to Third Number |        |
| Operator Dialed – Person-to-Person                 |        |
| Operator Dialed – Station-to-Station               |        |

#### **Directory Services (per use)**

| Directory Assistance (per use – in excess of the 10-call allowance) | \$0.75 |
|---|--------|
| Additional Directory Listing (per month)                            | \$4.95 |
| Non-Published Directory Listing (per month)                         | \$5.25 |
| No Directory Listing (per month)                                    | \$4.75 |

#### **Service**

# <u>Rate</u>

| Service Establishment – per Service Order                           | \$40.00  |
|---|----------|
| Restoration of Service (non-payment) – per Occasion                 | \$40.00  |
| Repair of Service – Customer Charge per Hour                        | \$80.00  |
| Repair of Service – Underlying Carrier Charge – per Hour            | \$100.00 |
| Reconnection of Service (temporary suspension – customer requested) | \$40.00  |

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## **D** 4

<u>Rate</u>

## <u>Rate</u>