#### **Basic Exchange Service**

Exchange service is the furnishing of central office line facilities to provide for telephone communications within the local service calling area on a measured or unlimited service basis in accordance with the rates and regulation set forth below.

#### Analog Services

| Product   | <u>Density</u><br>Zone | <u>Line</u><br>Rate | Contiguous        | Local  | Zana ) | <u>Intra</u><br>Stata | Inter<br>State |
|---|------------------------|---------------------|-------------------|--------|--------|-----------------------|----------------|
| Flouuct   | Zone                   | Kate                | <u>Contiguous</u> | Zone 1 | Zone 2 | <u>State</u>          | <u>State</u>   |
| Basic Local Service   | M/U                    | \$18.00             | 0.000             | 0.015  | 0.015  | 0.050                 | 0.045          |
| BayRingDirect Basic Local Package   | M/U                    | \$18.00             | 0.000             | 0.029  | 0.029  | 0.029                 | 0.029          |
| Extended Local Service  | M/U                    | \$30.00             | 0.000             | 0.000  | 0.000  | 0.045                 | 0.045          |
| BayRing <i>Complete</i> Small Business *  | M/U                    | \$60.00             | 0.000             | 0.000  | 0.000  | 0.000                 | 0.000          |
| Extended Line Channel   | M/U/S                  | \$20.00             | N/A               | N/A    | N/A    | N/A                   | N/A            |
| Extended Line Channel   | R                      | N/A                 | N/A               | N/A    | N/A    | N/A                   | N/A            |
|   |                        |                     |                   |        |        |                       |                |
| Basic Local Service   | S                      | \$20.00             | 0.000             | 0.015  | 0.015  | 0.045                 | 0.045          |
| BayRingDirect Basic Local Package   | S                      | \$20.00             | 0.000             | 0.029  | 0.029  | 0.029                 | 0.029          |
| Extended Local Service  | S                      | \$30.00             | 0.000             | 0.000  | 0.000  | 0.045                 | 0.045          |
| BayRingComplete Small Business *  | S                      | \$60.00             | 0.000             | 0.000  | 0.000  | 0.000                 | 0.000          |
| Basic Local Service   | R                      | \$30.00             | 0.000             | 0.015  | 0.015  | 0.045                 | 0.045          |
| BayRing <i>Direct</i> Basic Local Package   | R                      | \$30.00             | 0.000             | 0.029  | 0.019  | 0.049                 | 0.029          |
| Extended Local Service  | R                      | \$30.00<br>\$40.00  | 0.000             | 0.029  | 0.029  | 0.029                 | 0.029          |
|   |                        | -                   |                   |        |        |                       |                |
| BayRingComplete Small Business *  | R                      | \$70.00             | 0.000             | 0.000  | 0.000  | 0.000                 | 0.000          |
| CLEAR Standard Voice  | M/U/S/R                | \$40.00             | 0.000             | 0.015  | 0.015  | 0.045                 | 0.045          |
| CLEAR Complete Voice  | M/U/S/R                | \$50.00             | 0.000             | 0.000  | 0.000  | 0.000                 | 0.000          |
| * 5 lines or less per account Includes I voice mail per account & I free feature per line |                        |                     |                   |        |        |                       |                |

\* 5 lines or less per account – Includes 1 voice mail per account & 1 free feature per line

### **Digital Services**

| Product                           | <u>Density</u><br><u>Zone</u> | <u>Line</u><br><u>Rate</u> | <u>Contiguous</u> | Local<br><u>Zone 1</u> | Zone 2 | <u>Intra</u><br><u>State</u> | <u>Inter</u><br><u>State</u> |
|-----------------------------------|-------------------------------|----------------------------|-------------------|------------------------|--------|------------------------------|------------------------------|
| BayRing Total-T Loop              | М                             | \$350.00                   | N/A               | N/A                    | N/A    | N/A                          | N/A                          |
| BayRing Total-T Loop              | U/S                           | \$375.00                   | N/A               | N/A                    | N/A    | N/A                          | N/A                          |
| BayRing Total-T Loop              | R                             | \$450.00                   | N/A               | N/A                    | N/A    | N/A                          | N/A                          |
| Basic Local Voice Channels        | M/U/S/R                       | \$5.00                     | 0.000             | 0.015                  | 0.015  | 0.040                        | 0.040                        |
| BayRingDirect Basic Local Channel | M/U/S/R                       | N/A                        | N/A               | N/A                    | N/A    | N/A                          | N/A                          |
| Extended Local Service            | M/U/S/R                       | \$10.00                    | 0.000             | 0.000                  | 0.000  | 0.040                        | 0.040                        |
| Basic Local Service               | S                             | \$20.00                    | 0.000             | 0.015                  | 0.015  | 0.045                        | 0.045                        |
| DID Block of 100                  | M/U/S/R                       | \$20.00                    | N/A               | N/A                    | N/A    | N/A                          | N/A                          |

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\*Standard Terms and Conditions apply, go to http://www.bayring.com/terms-conditions/

| Issued:    | January 25, 2016  | By:    | Craig S. Gunderson |
|------------|-------------------|--------|--------------------|
| Effective: | February 25, 2016 | Title: | President & CEO    |

## **Custom Calling Service**

| Line Features                       |                     |         |
|-------------------------------------|---------------------|---------|
| Product                             | <b>Density Zone</b> | Rate    |
| Caller ID – Number Only             | M/U/S/R             | \$4.00  |
| Caller ID – Name & Number           | M/U/S/R             | \$5.00  |
| Call Waiting                        | M/U/S/R             | \$5.00  |
| Call Transfer                       | M/U/S/R             | \$5.00  |
| Distinctive Ringing                 | M/U/S/R             | \$5.00  |
| Call Forwarding – Variable          | M/U/S/R             | \$5.00  |
| Call Forwarding – Fixed             | M/U/S/R             | \$3.00  |
| Call Forwarding – Remote Activation | M/U/S/R             | \$5.00  |
| Remote Call Forwarding              | M/U/S/R             | \$10.00 |
| "Virtual" Call Forwarding           | M/U/S/R             | \$10.00 |
| Three-Way Calling                   | M/U/S/R             | \$5.00  |
| Speed Dialing – 8                   | M/U/S/R             | \$5.00  |
| Speed Dialing – 30                  | M/U/S/R             | \$7.00  |
| Feature Pack – 2                    | M/U/S/R             | \$8.00  |
| Feature Pack – 4                    | M/U/S/R             | \$15.00 |
| Unlimited Repeat Dialing            | M/U/S/R             | \$5.00  |
| Unlimited Call Return               | M/U/S/R             | \$5.00  |
| Line Hunting                        | M/U/S/R             | \$0.00  |
| Toll Blocking                       | M/U/S/R             | \$0.00  |
| 900 Call Blocking                   | M/U/S/R             | \$0.00  |
| Touch Tone                          | M/U/S/R             | \$0.00  |
| Voice Mail                          |                     |         |
| Product                             | <b>Density Zone</b> | Rate    |
| Basic Voice Mailbox                 | M/U/S/R             | \$7.00  |
| Family Voice Mailbox                | M/U/S/R             | \$10.00 |
| Basic Auto-Attendant                | M/U/S/R             | \$20.00 |
| Enhanced Auto-Attendant             | M/U/S/R             | \$30.00 |
| Per Use Features                    |                     |         |
| Product                             | <b>Density Zone</b> | Rate    |
| Repeat Dialing (per use)            | M/U/S/R             | \$0.50  |
| Call Return (per use)               | M/U/S/R             | \$0.50  |

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#### **Operator Services (per use)**

| Customer Dialed – Calling Card                     | \$0.60 |
|--|--------|
| Customer Dialed – Collect and Bill to Third Number |        |
| Customer Dialed – Person-to-Person                 |        |
| Operator Dialed – Calling Card                     | \$1.30 |
| Operator Dialed – Collect and Bill to Third Number |        |
| Operator Dialed – Person-to-Person                 |        |
| Operator Dialed – Station-to-Station               | \$2.00 |

#### **Directory Services (per use)**

| Directory Assistance (per use – in excess of the 10-call allowance) | \$0.75 |
|---|--------|
| Additional Directory Listing (per month)                            | \$4.95 |
| Non-Published Directory Listing (per month)                         | \$5.25 |
| No Directory Listing (per month)                                    | \$4.75 |

#### Service

# Rate

| Service Establishment – per Service Order                           | \$40.00 |
|---|---------|
| Restoration of Service (non-payment) – per Occasion                 | \$40.00 |
| Repair of Service – Customer Charge per Hour                        | \$80.00 |
| Repair of Service – Underlying Carrier Charge – per Hour            |         |
| Reconnection of Service (temporary suspension – customer requested) |         |

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<u>Rate</u>

Rate