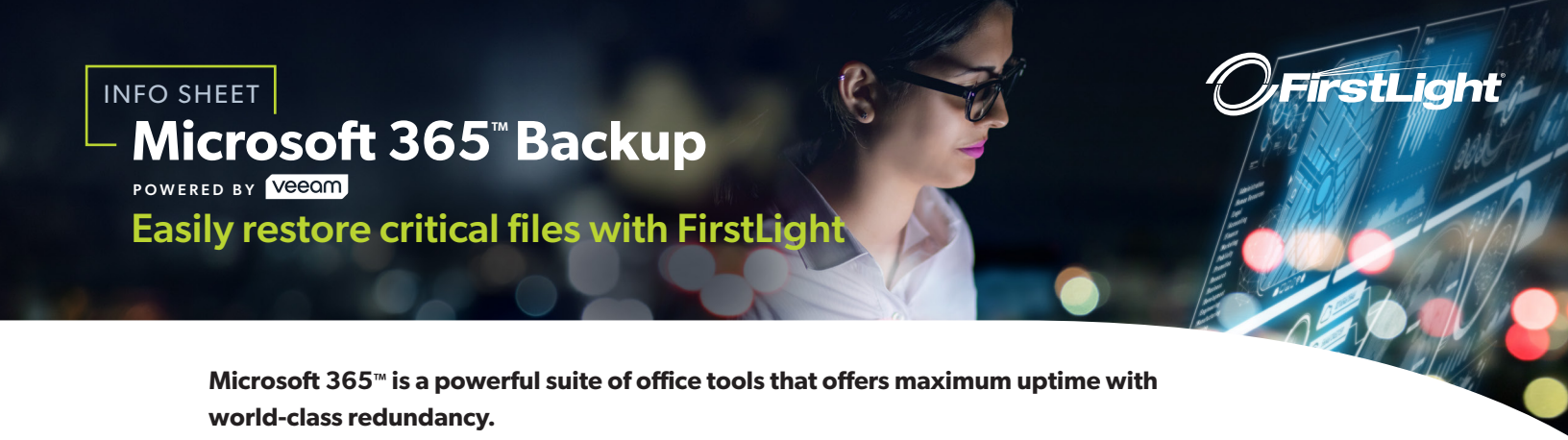


INFO SHEET

Microsoft 365™ Backup

POWERED BY veeam

Easily restore critical files with FirstLight

Microsoft 365™ is a powerful suite of office tools that offers maximum uptime with world-class redundancy.
But what many users don't know is that file retention and backup are limited. The responsibility to back up files remains with the user. Without a backup solution, if you "hard delete" a mailbox user or files, you're out of luck.

That's where FirstLight comes in. With FirstLight's Veeam-powered Microsoft 365™ Backup, your Microsoft 365™ files are protected in the event of accidental file deletion, malicious deletion, or a ransomware attack.

With FirstLight, your files are backed up in a separate location with point-in-time recovery options, meaning accidental or malicious Microsoft 365™ file or data deletions are recovered as they were, saving you time, hassle, and reputation.

The Microsoft 365 Shared Responsibility Model

	Primary Responsibility	Supporting Technology	Security	Regulatory
Microsoft's Responsibility *Learn more in the Microsoft documentation*	**Microsoft Global Infrastructure** Uptime of the Microsoft 365 Cloud Service	**Microsoft 365 Data Replication** DC to DC geo-redundancy **Recycle Bin** Limited, short term data loss recovery (no point-in time recovery)	**Infrastructure-Level** Physical Security Logical Security App-level Security User/Admin Controls	**Role as data processor** Data Privacy Regulatory Controls Industry Certifications HIPPA, Sarbanes-Oxley
YOUR Responsibility	**Your Microsoft 365 Data** Access and control of your data residing in Microsoft 365	**Microsoft 365 Backup** Copy of your data stored in a different location **Full Data Retention** ST & LT retention filling any/all policy gaps granular & point-in time recovery options	**Data-Level** **Internal:** Accidental Deletion Malicious Insiders Employee Retaliation Evidence Tampering **External:** Ransomware Malware Hackers Rogue Apps	**Role as data owner** Answer to corporate and industry regulations Demands from internal legal and compliance officers

Why FirstLight?

- **Peace of mind** knowing your Exchange Online™, SharePoint Online™, OneDrive for Business™ and Microsoft Teams™ files are protected in the event of accidental or malicious data deletion
- **Expertise** – FirstLight manages its own cloud, its own 14 data centers, and a crew of dedicated engineers in the event you need a hand with configuration, backup or recovery
- **Experience** – FirstLight is a long-time Veeam partner
- **Award-Winning Network** – Leverage FirstLight's own 20,000-mile low-latency fiber network
- **A name you can trust** – Powered by Veeam, a name trusted for data protection by hundreds of customers worldwide