FirstLight

BACKUP AND RECOVERY AS A SERVICE

Your Data Runs Your Business.

FirstLight's Backup and Recovery as a Service makes sure it's always there when you need it.



THE RISK

Data piles up fast. Customer records, trade secrets, strategic plans: in the wrong hands, it can be stolen, encrypted, or wiped out. The effect: downtime, lost revenue, and a bruised reputation.

THE SAFETY NET

FirstLight sends copies of your data to our secure, redundant cloud, giving you an off-site safety net that's ready the moment you need it.

Backup best practice in five numbers: the 3-2-1-1-0 rule

3
copies of your data
Your production copy plus at least 2 backups.

2
types of storage media
Such as local disk, tape, or cloud storage.

1
copy off-site
Safe from a fire, flood, or regional outage.

1
copy offline or immutable
Ransomware can't reach it, change it, or encrypt it.

0
errors on restore
Test backups automatically. A backup only counts if it restores.

FirstLight helps you hit all five numbers, from your local copies to off-site, immutable backups in our cloud and restores you can count on.

WHY TEAMS CHOOSE FIRSTLIGHT

20,000
route miles of fiber we own and operate

$0
to send data in or get it back

24x7
support from a locally-based team

~50%
higher Net Promoter Score than the industry average

Veeam is a registered trademark of Veeam Software.

What you get

ONE PREDICTABLE MONTHLY PRICE — Veeam licensing — Cloud storage — 24x7 support

Backups Attackers Can't Touch

Back up to local storage, the FirstLight cloud, or both. Our storage-neutral software sends your backup data wherever it needs to go. Add immutable storage, and your backups can't be altered or encrypted by attackers. Insider Protection holds on to deleted backups, so you can still restore them. Optional coverage extends to Microsoft 365, Google Workspace, Salesforce, and more.

Your CFO Will Thank You

Skip the pricey proprietary appliance and the capital outlay for backup software. Veeam licensing and cloud storage are included in one simple, predictable monthly price.

One Provider. One Network. Zero Hassle.

Unlike most backup providers, FirstLight owns and operates its own redundant 20,000-route-mile fiber network. No juggling vendors. You get cloud backup and fast fiber connectivity from a single source.

Already Running Veeam®? Plug Right In.

Use Veeam Cloud Connect to send backups straight to FirstLight's cloud and check the off-site box. Setup is simple, and cloud storage pricing is affordable and flexible.

Turn It Up! (or Down)

As your data grows, your costs grow in step, with no expensive storage hardware to buy. When your needs change, scaling up or down is easy.

4 More Reasons to Trust FirstLight with Your Data

Bounce Back Fast, Locally or in the Cloud

A backup is only as good as your ability to restore it. Keep a local copy for rapid recovery, or spin up compute resources in our cloud, so you're back in business fast, whatever goes wrong.

No Surprise Fees. Period.

Plenty of cloud providers charge you to move data in and out. We don't. Sending data to us and getting it back costs you nothing extra.

Done Right, Because We've Done It Before

We've delivered Veeam-powered backup for over a decade. Our engineers bring a proven playbook to get your data protection where it should be, and our locally based support team is there whenever questions come up.

Your Data, Your Rules

You stay in control of your backup plans and your data. We don't touch your environment; we provide the Veeam licensing, cloud storage, and 24x7 support that keep it protected.

Talk to a FirstLight engineer about your backup plan. FirstLight.net